

Guide to Fares & Tickets

Correct as at 15th May 2011

ADULT SINGLE FARES

- All routes are divided into fare zones
- The adult single fare to travel within one zone is £1.70, except on Velvet M where there is a flat fare of £2.50 for any single journey.
- For journeys between different fare zones, check the tables below

Velvet A Eastleigh – West End – Hedge End – Botley – Boorley Green
Velvet 603 Barton Peveril College – West End – Hedge End
Velvet 611 Barton Peveril College – West End – Hedge End

- 1 Eastleigh
- 2 £2.70 Mansbridge
- 3 £3.70 £2.70 West End
- 4 £4.00 £3.70 £2.20 Hedge End & Botley

Zone boundaries

- Zone 1: Eastleigh – all stops between Eastleigh Bus Station and Lakeside Country Park
- Zone 2: Mansbridge – all stops between Parkway Station and the White Swan
- Zone 3: West End – all stops between Haskins Garden Centre and the M27 Motorway Bridge
- Zone 4: Hedge End & Botley – all stops from McDonalds to the end of the route

Please note: Stagecoach and First charge different fares on evening and Sunday journeys, but they do accept Velvet returns and season tickets where these are valid

Velvet C1/C2/C3 Eastleigh – Velmore – Chandler’s Ford – Hiltingbury – Valley Park - Asda

- 1 Eastleigh
- 2 £2.20 Chandler’s Ford
- 3 £2.70 £2.20 Hiltingbury & Valley Park
- 4 £2.70 £2.70 £2.20 Asda/Barton Peveril College
- 5 £2.70 £2.70 £2.70 £2.20 Eastleigh

Zone boundaries

- Zone 1: Eastleigh – all stops between Eastleigh Bus Station and Velmore*
- Zone 2: Chandler’s Ford – all stops between Velmore* and the King Rufus
- Zone 3: Hiltingbury/Valley Park – all stops between Hiltingbury Rd or Merdon Avenue and School Lane
- Zone 4: Asda/Barton Peveril – all stops between Hampshire Corporate Park and Velmore* (or Barton Peveril College on journeys via the College)
- Zone 5: Eastleigh – all stop between Eastleigh Bus Station and Velmore*

*Velmore is on the boundary of zones 1 and 2 and zones 4 and 5 – the lower fare will be charged depending on direction of travel

Velvet E2 Eastleigh – Boyatt Wood – Otterbourne - Winchester

1	Eastleigh				
2	£1.80	Allbrook			
3	£2.40	£2.40	Otterbourne		
4	£3.30	£3.30	£1.80	Compton	
5	£4.00	£4.00	£3.30	£2.40	Winchester

Zone boundaries

- Zone 1: Eastleigh – all stops between Eastleigh Bus Station and Woodside Avenue/Boyatt Lane
- Zone 2: Chandler’s Ford – all stops between Allbrook Post Office and The Otter*
- Zone 3: Otterbourne – all stops between The Otter* and Shawford Down*
- Zone 4: Compton – all stops between Shawford Down* and Bushfield Roundabout
- Zone 5: Winchester – all stops between Bushfield Roundabout and Winchester Bus Station

Stops marked * are on the boundary of adjacent fare zones. The lower fare should be charged depending on direction

Velvet E8 Eastleigh – Boyatt Wood

The whole route is within zone 1 (Eastleigh)

Velvet M Eastleigh – Marwell Wildlife

1	All stops except Marwell
2	£2.50 Marwell Wildlife

- The £2.50 fare applies to all adult single journeys on this route
- On journeys towards Marwell, drivers should issue tickets from stage 1 to stage 2
- On journeys from Marwell, drivers should issue tickets from stage 2 to stage 1
- Holders of single or return tickets issued on Velvet M, or Group Day PurplePass, can obtain a 10% discount on admission to Marwell Wildlife on the day of issue, on presentation of their tickets at the admission desk.

Velvet S2 Shirley – Southampton – Northam

The whole route is within zone 1 (Southampton City Zone)

Velvet 601 Barton Peveril College – Hedge End – Netley – Hamble

1	Eastleigh				
2	£2.70	Parkway/Concord Club			
4	£4.00	£3.70	Hedge End		
5	£4.50	£4.00	£2.70	Lowford	
6	£4.50	£4.50	£3.70	£2.70	Netley & Hamble

Zone boundaries

- Zone 1: Eastleigh – all stops in Chestnut Avenue, also York Road and Lakeside Country Park
- Zone 2: Parkway & Concord Club only
- Zone 4: Hedge End – all stops between Turnpike Way and St John’s Road/Foord Road
- Zone 5: Lowford – all stops between Peewit Hill and Hamble Lane/Chamberlayne Road
- Zone 6: Netley & Hamble – all stops between Hound Corner and the end of the Velvet

Velvet 612 Barton Peveril College – Hedge End – Netley – Hamble

1	Eastleigh				
2	£2.70	Parkway/Concord Club			
3	£3.70	£2.70	Bitterne		
4	£4.00	£3.50	£2.70	Thornhill	
5	£4.50	£4.00	£3.70	£2.70	Weston, Woolston & Sholing

Zone boundaries

- Zone 1: Eastleigh – all stops in Chestnut Avenue, also York Road and Lakeside Country Park
- Zone 2: Parkway & Concord Club only
- Zone 3: Bitterne – all stops between St Denys Road and Bitterne Leisure Centre
- Zone 4: Thornhill – all stops between Bitterne Road East/Bath Road and the top of Warburton Road
- Zone 5: Weston, Woolston & Sholing – all stops between the Target and the end of the Velvet

Velvet 618 Barton Peveril College – Fareham

- 1 Eastleigh
- 2 £2.70 Parkway/Concord Club
- 3 £4.50 £4.50 Fareham

Zone boundaries

- Zone 1: Eastleigh – all stops in Chestnut Avenue, also York Road and Lakeside Country Park
- Zone 2: Parkway & Concord Club only
- Zone 3: Fareham - all stops between M27 junction 9 and the end of the Velvet

ADULT RETURN and YOUNG PERSON SINGLE AND RETURN FARES

- Young Person fares are charged for those aged between 5 and 15 inclusive
- Children under the age of 5 may travel free of charge
- To calculate your fare, work out the adult single fare from the tables above and read across to the relevant column in this table:

Use this table for all routes except E2

Adult single	Adult return	YP single	YP return
£1.70	£2.80	£1.10	£1.70
£2.20	£3.30	£1.20	£2.00
£2.50	£3.80	£1.50	£2.50
£2.70	£3.50	£1.50	£2.30
£3.70	£4.80	£2.20	£2.80
£4.00	£5.00	£2.50	£3.00
£4.50	£5.50	£3.00	£3.50

Use this table for route E2 only

Adult single	Adult return	YP single	YP return
£1.50	£2.50	£1.00	£1.50
£1.80	£3.00	£1.00	£1.50
£2.40	£4.00	£1.00	£1.50
£3.30	£5.30	£1.00	£1.50
£4.00	£6.00	£1.00	£1.50

PASSES AND SEASON TICKETS

PurplePass

- PurplePass is valid for unlimited travel on all Velvet buses within the area covered, up to and including the expiry date
- PurplePass can also be used on evening and Sunday journeys on route A operated by Stagecoach and First, but cannot be bought on their buses
- PurplePass can be bought on any Velvet bus
- There are two types of PurplePass – PurplePass *Eastleigh* and PurplePass *Network*

PurplePass Eastleigh

Valid in the following areas:

Velvet A, 601, 603, 611 and 612: Within zones 1 and 2 only

Velvet C1, C2, C3 and E8: Anywhere on the route

Velvet E2: Within zone 1 only

Velvet M: Between Eastleigh and Fair Oak Square only

1 Week - £13.00

1 Month - £50.00

PurplePass Network

Valid on all routes

- 1 Day - £6.00
- 1 Day (Group) - £10.00 – valid for up to 5 people of any age travelling together
- 1 Week - £18.00
- 1 Month - £70.00

In addition, Barton Peveril College students may buy PurplePass *Unlimited* for 1 term or 1 year:

- 1 Term - £200.00
- 1 Academic Year - £520.00

Barton Peveril students are recommended to read our Barton Peveril Student Guide before buying these passes, for full terms and conditions of travel. Barton Peveril passes are not available from drivers and must be bought from our offices.

Solent Travelcard

- Solent Travelcard can be purchased and used for unlimited travel on almost all bus services of any operator, in a wide area around Southampton and Portsmouth
- All Velvet routes are wholly within the Solent Travelcard area
- Solent Travelcard tickets can be purchased from any bus driver and should be sealed inside a special green 'Solent Travelcard' ticket holder, to assist drivers of different companies identifying valid Travelcards issued by other operators
- More information for passengers is available from www.solent-travelcard.org.uk

- 1 Day - £7.00
- 1 Week - £27.00

PlusBus

- Rail passengers buying train tickets to or from Eastleigh or Southampton can buy 'Plusbus' tickets which include local bus travel within their rail ticket
- Plusbus tickets are valid for unlimited travel within the relevant area (see below) on the date shown on the ticket
- More information for passengers is available from www.plusbus.info
- The tickets will look like normal train tickets. Eastleigh PlusBus tickets will show 'EASTLEIGH+BUS' in the 'from' or 'to' section on the ticket; Southampton PlusBus tickets will show 'SOUTHMPTNA+BUS' or 'SOUTHMPTNC+BUS' in the 'from' or 'to' section
- Eastleigh PlusBus is valid on the whole of routes C1, C2, C3 and E8; within zone 1 of routes A, E2, 601, 603, 611, 612 and 618; and between Eastleigh and Fair Oak Square on route M
- Southampton PlusBus is valid on the whole of route S2, within zones 2 and 3 only on routes A, 603 and 611, and zones 2-5 inclusive on route 612
- PlusBus is also valid on Bluestar, First, Stagecoach, Uni-link and Wilts & Dorset buses within the relevant area

BusIT

- BusIT is a scheme designed by Hampshire County Council to reduce congestion at school times and improve the safety, health and independence of school pupils
- Pupils attending schools that take part in the BusIT scheme may be issued with BusIT cards
- On production of their BusIT card, cardholders can purchase a special 'BusIT return' for £1.00 allowing travel to and from school
- Cardholders boarding at Thornden School in the afternoon may buy a special 'BusIT single' for 50p allowing travel home from school only. This fare is not available for any other journey.
- BusIT cards are only valid on schooldays and may not be used at other times
- It is expected that the BusIT scheme will finish in summer 2011

English National Concessionary Pass

- These passes are issued by all local authorities in England to those aged over 60 or disabled and may be used on most bus services throughout England
- Holders of these passes are welcome on Velvet bus services
- Disabled passes are valid at all times of day seven days a week
- Senior citizen passes are valid on our routes between 0900 and 2300 hrs on Mondays to Fridays and all day at weekends and on public holidays, EXCEPT that only passes issued by Southampton City Council are valid between 0900 and 0930 Mon-Fri on route S2 and boarding in zones 2 and 3 of route A.
- Those suffering from severe disabilities may hold passes entitling them to be accompanied by a companion. However, this facility is only available within the local authority area that issues the pass
- Bus passes issued by Welsh or Scottish authorities are unfortunately not valid on services in England

Passes and season tickets issued by other companies

- On routes E2 and E8, we will accept Bluestar Freedom passes and return tickets issued by other operators for similar journeys, such as Boyatt Wood – Eastleigh or Twyford Road - Eastleigh
- Tickets issued by other bus companies (apart from Solent Travelcard) are not valid on any other route

Change

- Velvet drivers should endeavour to provide change at all times
- However, there may be occasions when a Velvet driver is unable to provide change, for example if several large notes are presented in quick succession
- In this unlikely event, drivers must not refuse travel or require the passenger to find change from elsewhere. Instead, drivers will issue a 'Change Voucher' for the sum of money that he/she could not provide. This 'Change Voucher' may be redeemed for the equivalent cash value on any other Velvet bus or at our office.

Staff Passes

- Velvet staff are entitled to a bus pass for themselves and one other nominated individual
- These passes allow free travel on Velvet services at any time
- These passes also allow free travel on services operated by *Transdev Yellow Buses* (Bournemouth), *First* (within Southampton) and *Brijan Tours*
- Staff passes only (not guest passes) will be accepted for free travel on *Bluestar* services
- Staff, Guest and Retired passes issued by *Transdev Yellow Buses* and *First* will be valid for free travel on Velvet routes at any time
- *Bluestar* staff passes (but not guest passes) are valid for free travel on Velvet routes at any time
- *Brijan Tours* staff are entitled to free travel on Velvet routes at any time
- Staff, Guest and Retired passes issued by other bus companies are not valid on Velvet services